



AOE/COE INVESTIGATIONS

Too many questions and not enough time? Our skilled claims investigators know that you want more than just a recorded statement — you want an investigation with the right questions asked and the facts revealed. Allow the APEX Claims Team to take care of your AOE/COE investigations so that you can sit back, relax, and know that everything you need is being handled the correct way, the first time around.

Standard AOE/COE investigations include:

- Preliminary background report
- In-person recorded statements or Zoom
- Use of bi-lingual investigators (Spanish)
Rush case handling, at no additional charge
- 14-day turnaround average
- Updates within 24 hours of obtaining statements
- Complimentary preliminary background check
- Detailed investigation report with pertinent files attached, mp3, mp4 files for download
- Direct communication with investigator

In addition to AOE/COE investigations, our Claims Team can also assist with:

- Disability management interviews
- Doctor video showings
- Expanded medical canvass
- Medical records retrieval
- Police/accident report retrieval
- Document signing with provided notary
- Verbatim transcription