

WHAT ARE APEX INVESTIGATION'S CORE SERVICES?

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Private Investigation firms conduct investigations on behalf of clients. Often the clients are private, hired by a company, or public, as in hired by cities, counties, states, and more. APEX Investigation is a leader in Insurance, Workers' Compensation, Liability and Human Resources Investigations, with a mission to build lasting relationships through trust, integrity, and quality investigations.

What are APEX Investigation's Core Services?

APEX Investigation's core services are extensive. With nearly 75 years of total experience, APEX Investigation has accrued an extensive amount of essential private investigative practices.

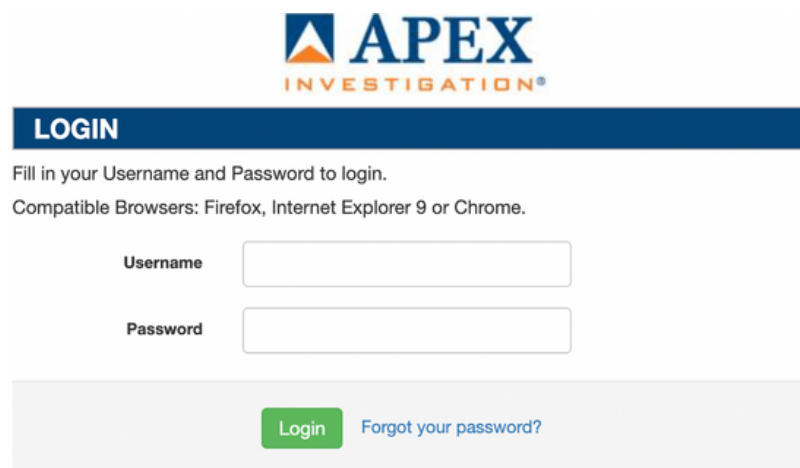
- **Surveillance:** APEX' Investigators receive rigorous training covering investigation best practices, workers' comp law, privacy, and pretexting case law.
- **Social Media Investigations and Background Investigations:** APEX's background Investigators are Certified Social Media Intelligence Analysts. They use the latest techniques to identify and preserve a claimant's social media footprint, which can produce evidence to dispute a claim and aid in surveillance. Investigators scour the best databases to identify Criminal & Civil records, bankruptcies, liens, judgments, past employment, driving records, workers' compensation claims history, and address verification to aid in the defense.
- **AOE / COE Investigation:** APEX Investigators are trained in workers' compensation law including insurance defenses, subrogation, apportionment, and experts and uncovering the facts from witnesses, and claimants and gathering critical evidence for our clients to make critical decisions to accept or deny claims. APEX investigators are trained to identify subrogation and uncover leads to aid in the recovery claims costs.
- **Disability Management Investigations (DMI):** An excellent tool when investigating a non-litigated claim where red flags exist, and a recorded statement helps to gather critical information necessary to administer a claim.

- **Anti-Fraud SIU:** APEX Investigation provides anti-fraud training, compliance reporting, fraud identification, eFD1 filings, fraud packaging, and managing the process with the various District Attorneys and the Department of Insurance.
- **Medical | Hospital | Pharmacy Canvassing:** APEX Investigation expert investigators canvass an area(s) and gather information from clinics, hospitals, and pharmacies to gather critical evidence to help defend claims.

APEX Investigation offers a plethora of services that can change the client's claim. From surveillance to an AOE/COE Investigation, APEX Investigation boasts a helpful amount of options for securing positive results for any claim. However, when it comes to the difference between APEX Investigation and other investigative firms, let's look at its proprietary software, CaseLink.

What is CaseLink?

APEX Investigation brings a synergy of talents and employs leading-edge technology to simplify and accelerate the investigative process. CaseLink, is a paperless communication tool that gives clients online access to reports, videos, audio files of recorded statements, invoices, updates, and other content pertinent to their case. It is provided to all clients at no additional charge. Each client is given a unique user ID and password to log into the system.



The screenshot shows the login interface for CaseLink. At the top is the APEX INVESTIGATION logo. Below it is a dark blue header with the word "LOGIN" in white. The main content area has a light gray background and contains the following text: "Fill in your Username and Password to login." and "Compatible Browsers: Firefox, Internet Explorer 9 or Chrome." There are two input fields: "Username" and "Password". Below the fields is a green "Login" button and a blue link that says "Forgot your password?".

Clients can access all current/prior cases including final reports, videos, and invoices. Further, they can check their case status and submit referrals through CaseLink. This easy-to-use and powerful system provides a secure repository for all cases and gives clients 24/7 access to their investigations.



Conclusion

On behalf of their clients, private investigation services undertake investigations. With the purpose of forging enduring connections via honesty, integrity, and thorough investigations, APEX Investigation has emerged as a market leader in insurance, workers' compensation, liability, and human resources investigations.

APEX Investigation with its core services which encompass every aspect of investigative services paired with its proprietary software is a one-stop shop for all things within the investigative industry. As a leader in the industry, APEX Investigation always sets itself apart from its competitors through successful practices that keep client retention.